



Investor Grievance Redressal Mechanism

Details of the Investor Relations Officer of the Portfolio Manager are as under:

R.Jaishankar, Compliance Officer , Chona Financial Services Limited 46, Prakasam Street, T.Nagar, Chennai 600 017. Phone : 044 – 4204 2222
Email : invcomp@chona.in

Investor Grievance Redressal Mechanism:

Where the Client has any grievances, he should promptly notify the same to the Investors Relations Officer of Portfolio Manager in writing, giving sufficient details alongwith supporting documents.

The email Id of the Investor Relations Officer Mr. R.Jaishankar is **invcomp@chona.in** and his phone number is 044-42042222 Extn 354.

The grievances received by the Investor relations officer will be immediately analysed and redressed. The matter will be informed to the concerned department, who will solve the matter and reply will be sent to the client within 30 days informing the resolution of the matter. Details of complaints received and replies sent are recorded and kept in our system for follow up and verification by officials.

If the matter cannot be handled, the client will be informed of the same with reasons for the non resolution and giving him suggestions, if any, to approach alternative mechanism for redressal.

In case not satisfied with response, investors can send in their complaints to the SEBI Regional Office at Overseas Towers, 7th floor, 756-L, Anna Salai, Chennai 600 002.
Tel: +91-44- 28880222/28526686 Fax: +91-044-28880333 E-mail : sebisro@sebi.gov.in.

You can file your complaints online at SEBI-SCORES

<https://scores.gov.in/scores/Welcome.html>



Investor Corner

View Complaint Status

Register/Login to lodge complaints

Username(email)

Password

Sign in

Forgot Password ?

Not registered yet?

Register here

Why sign up?

Statistics

SCORES Authentication for Listed Companies

!! Investors are advised to mention Mobile Num
PARTICIPATE
of physical shares. Please re-lodge your physical share certificates
Welcome

There will be occasions when you have a complaint against a listed company/ intermediary registered with SEBI. In the event of such complaint you should first approach the concerned company/ intermediary against whom you have a complaint. However, you may not be satisfied with their response. Therefore, you should know whom you should turn to, to get your complaint redressed.

SEBI takes up complaints related to issue and transfer of securities and non-payment of dividend with listed companies. In addition, SEBI also takes up complaints against the various intermediaries registered with it and related issues.

SCORES facilitates you to lodge your complaint online with SEBI and subsequently view its status.

Disclaimer

While all efforts have been taken to make this web site as authentic as possible, please refer to the print versions, notified Gazette copies of Acts/Rules/Regulations for authentic version or for use before SEBI or any other authority. SEBI will not be responsible for any loss to any person/entity caused by any short-coming, defect or

Filing complaints on SCORES - Easy & quick

- Register on SCORES portal
- Mandatory details for filing complaints on

For Listed Companies - Procedure to obtain SCORES user-id and password

Read More

- Speedy redressal

Tollfree Investor Helpline

1800 266 7575
or
1800 22 7575

(All days from 9:00 AM to 6:00 PM excluding declared holidays in the state of Maharashtra)

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